

*September 16, 2019*

To our valued customers,

As part of our continuing efforts to provide exceptional service for our European customers, we have changed the location of our stock of spare parts in Europe.

PCT Ebeam and Integration has partnered with P7, an established E-commerce company that is centrally located near Munich, Germany. We are excited to announce that they will be our new spare parts distributor. P7 offers several options that we believe our customers will value, such as:

- Discounted shipping costs
- 24/7, 365 access for parts pick-up
- After hours shipping
- Courier service
- PayPal accepted

As before, you can contact us directly if support is needed. For all other spare parts orders, please visit our website:

<https://www.pctebi.com/customer-service/spare-parts/>

We welcome your questions or comments concerning this change. Please contact us at [spo@pctebi.com](mailto:spo@pctebi.com)

Regards,  
Your PCT EBI Service Team